



TECHNICAL SPECIFICATIONS

These technical specifications reflect the hardware and operating systems on which ADC Legal Systems, Inc. (ADC) has tested Perfect Practice Case Management and Billing & Accounting under data load. The required minimums are just that – minimums. ADC makes no representation that you will be satisfied with the performance of Perfect Practice if your network and/or workstations are configured just at or below the minimum specifications listed.

As with all Windows programs, better hardware means better performance. Performance varies based on operating system configuration, processor chips, specific hardware components, and other programs being used. If your hardware is outdated, sub-standard, improperly configured and/or is just the bare minimum – the performance of Perfect Practice and other programs may be limited. If problems are encountered by using hardware or operating systems not conforming to these specifications, the only satisfactory resolution may be replacement of the 'out of spec' hardware and/or the operating system.

Any time spent by ADC troubleshooting Perfect Practice performance problems where the minimum technical specifications have not been met is billable, and will NOT be covered under an Unlimited Support Agreement

Configuration (including rights management) of the network and workstations is the responsibility of Licensee and/or their network provider. Future upgrades to Perfect Practice may take advantage of new technology. Licensee is responsible for reviewing the latest Perfect Practice Technical Specifications to ensure that their hardware and operating systems meet or exceed the minimum specifications.

<i>File Server:</i>	Certified for Network Operating System installed Pentium III with minimum of 512 MB of RAM Minimum of 1 GB hard drive storage space available to Perfect Practice Minimum of 4.0 MB/sec. throughput on the hard drive Adequate backup system installed and procedures in place for daily backups UPS (Uninterrupted Power Supply)
<i>File Server Operating System:</i>	Windows 2000 Server or Windows 2003 Server (32-bit versions) Novell Netware (4.2, 5.1, 6.0, 6.5) (All operating systems must have the most current stable service pack installed) Server and share names are not allowed to have spaces
<i>Workstation:</i>	Pentium II 500 MHZ or better processor with 512 MB RAM recommended and 500 MB of local hard drive storage available prior to loading Perfect Practice (unless always running Perfect Practice via Citrix or Terminal Services) Video Card: 2 MB RAM minimum; 4 MB RAM or more recommended
<i>Workstation Operating System:</i>	Windows 2000 or Windows XP (Unless using Citrix or Terminal Server) (All operating systems must have the most current stable service pack installed)
<i>Monitor:</i>	16-Bit Color or better; SVGA or better
<i>Network Communications:</i>	Network cards / hubs / switches certified for the network o/s & the workstation o/s. TCP/IP enabled
<i>Remote Support:</i>	ADC must be able to connect to at least one workstation with Perfect Practice installed via a broadband Internet connection (DSL, Cable or T1).
<i>Document Merging:</i>	Microsoft Word 97/ 2000 / XP / 2003 –or – Corel WordPerfect 8 / 9 / 10 / 11 / 12
<i>Advantage Client Server:</i>	Version 7.x is delivered with Perfect Practice. Other versions that have may be provided with other software packages may not be compatible being installed on the same server with version 7.x and Perfect Practice
<i>Perfect Practice Synchronization Interface to MS Outlook:</i>	Requires that Perfect Practice and MS Outlook be installed on the same workstation session. E.g., if running Perfect Practice in a Terminal Server session, then MS Outlook will need to be accessible in the same session – if running Perfect Practice locally then MS Outlook needs to be accessible locally.